



*Eaton Family*  
CREDIT UNION, INC.

Change your Home Banking  
password in  
5 Easy Steps



HELP/SUPPORT

- > Contact Us
- > General Help
- > Security Information
- > Privacy Policy
- > Log-in

DISCLOSURES

- > Our Disclosures
- > Our Privacy Policy

## Log-in to your Home Banking account

[Help with this page](#)

### LOG-IN

Username:

Password:

LOG-IN

Forgotten your Password? [Click here](#)

Step 1  
**Click here** to change your  
Home Banking password

4 consecutive failed log-ins will disable your account.

Our system will automatically disable your account after 180 days of inactivity. You can avoid this by logging into your account every 180 days.

Would you like to sign up for Home Banking? [Click Here](#)

## Step 2

Input your **Username** and **Email Address** then click **Submit**

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Home Banking

2/17/2010

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### Forgotten Password

[Help with this page](#)

FORGOTTEN PASSWORD

Username:  \*

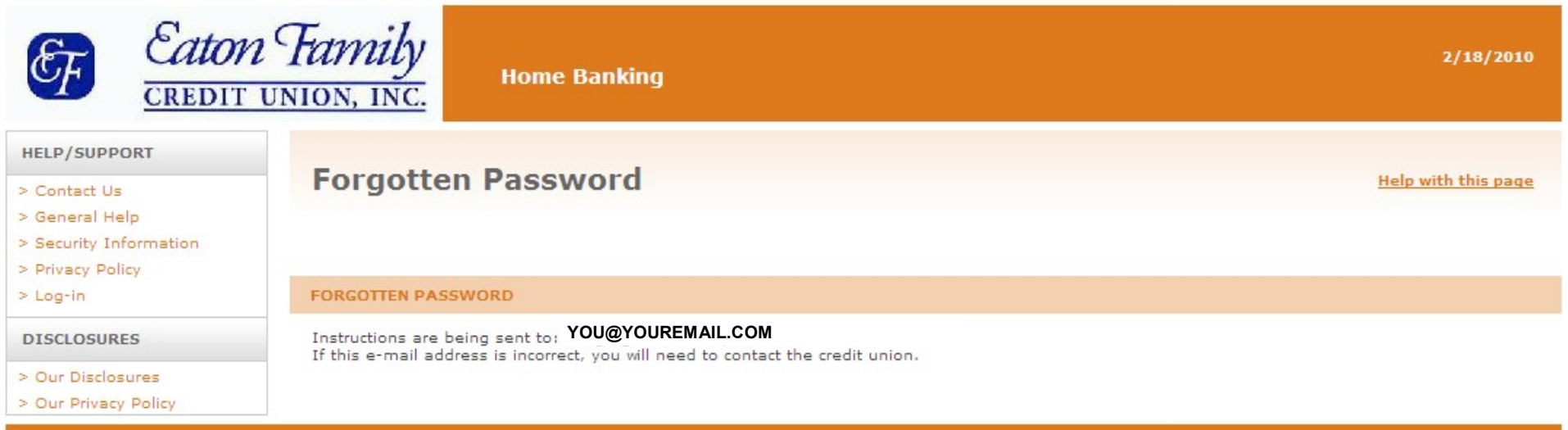
E-Mail Address:  \*

Submit

Please provide your Username and E-Mail Address for validation. An e-mail will be sent to your e-mail address on file with information for resetting your password. If your e-mail address is incorrect, you will need to contact your credit union.

## Step 3

**Notification** that instructions are sent to your Email Address



The screenshot shows the top navigation bar of the Eaton Family Credit Union website. On the left is the logo with the letters 'EF' in a blue circle, followed by the text 'Eaton Family CREDIT UNION, INC.' in a blue serif font. To the right of the logo is an orange bar with the text 'Home Banking' in white. Further right, in the top right corner of the orange bar, is the date '2/18/2010' in white. Below the navigation bar is a light orange banner with the text 'Forgotten Password' in a bold, dark font. To the right of this banner is a link that says 'Help with this page'. Below the banner is a darker orange bar with the text 'FORGOTTEN PASSWORD' in white, all caps. Underneath this bar, the text reads: 'Instructions are being sent to: **YOU@YOUREMAIL.COM** If this e-mail address is incorrect, you will need to contact the credit union.' On the left side of the page, there is a vertical menu with two sections: 'HELP/SUPPORT' and 'DISCLOSURES'. The 'HELP/SUPPORT' section contains links for '> Contact Us', '> General Help', '> Security Information', '> Privacy Policy', and '> Log-in'. The 'DISCLOSURES' section contains links for '> Our Disclosures' and '> Our Privacy Policy'.

**EF** Eaton Family  
CREDIT UNION, INC.

Home Banking

2/18/2010

**Forgotten Password** [Help with this page](#)

**FORGOTTEN PASSWORD**

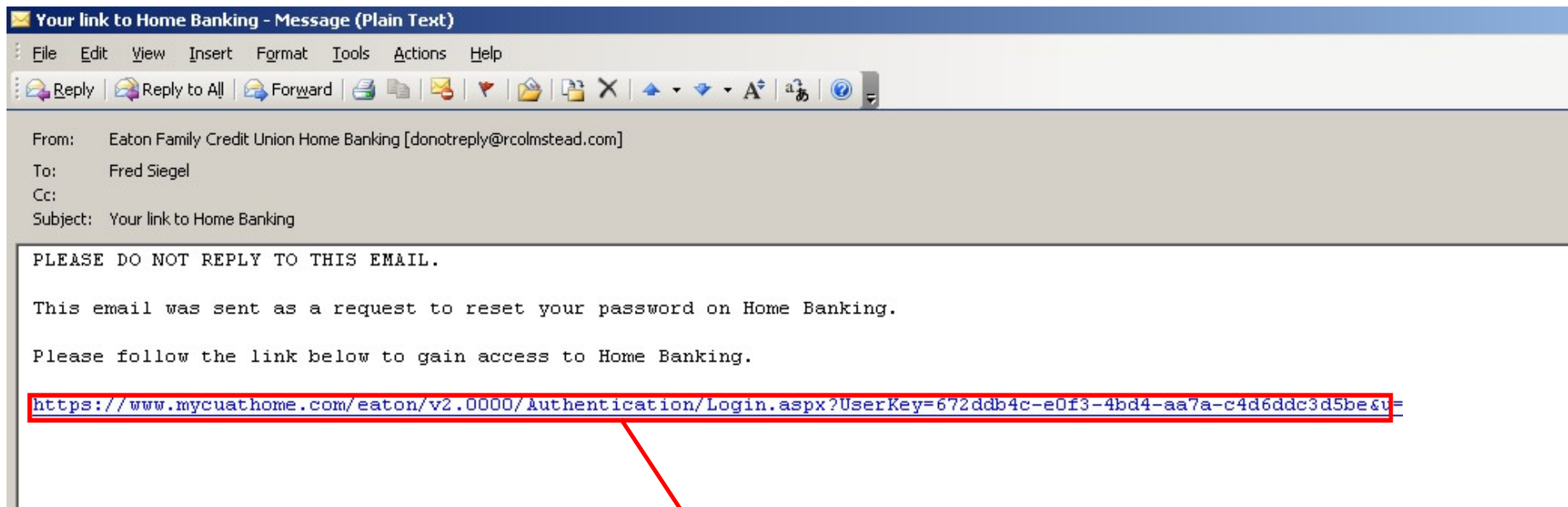
Instructions are being sent to: **YOU@YOUREMAIL.COM**  
If this e-mail address is incorrect, you will need to contact the credit union.

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Step 4

**Click** on this link to verify your account



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DISCLOSURES

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- > Our Privacy Policy

## Reset Forgotten Password

[Help with this page](#)

### NEW PASSWORD

Username: 00000146525

New Password:

Confirm Password:

Step 5  
**Input and Confirm** your new  
**Password** then click **Change**  
**Password**

### PASSWORD REQUIREMENTS

- Your new password must be 4-16 characters long, and may contain any combination of letters, numbers and special characters.
- Your password should also be different from your username. Common information, such as your first name and last name, is not recommended.



ACCOUNT INFO

- > View Account Summary
- > View Account Activity
- > Download Account Activity
- > Change Account Nickname
- > Change Overdraft Sources

TRANSACTIONS

- > Transfer Funds
- > Loan Payment
- > Credit Card Payment
- > Advance Line of Credit
- > Request a Check
- > Transaction Summary

Bill Pay

- > Bill Pay

E-STATEMENT

## View Account Summary

[Help with this page](#)

### NOTICES

- Win a \$25 Visa Gift Card! Click on E-statement Sign-Up. Currently signed up for e-statements? Then you're already entered in the quarterly drawing.
- Having difficulty viewing drop-downs? If you are using Internet Explorer version 8 then go to Tools and choose Compatibility View. Click on Contact Us if this problem persists.

### SHARE ACCOUNTS

Account	Available Balance	Current Balance
CU MEMER - 123456	\$ XX.XX	\$ XX.XX

[View Activity](#)

[Download Activity](#)

**View and Download Account Activity** and see links for other information including:

Account Info

Transactions

Bill Pay

E-Statement

Personal Information