

Member Matters



Personal Banking Service - Quality You Deserve!

May 2017

Euclid Office

333 Babbitt Road
Euclid, OH 44123

Contact Us

216-920-2000
800-845-5446
216-920-2030 FAX

EatonFamilyCU.com

Facebook, Twitter, YouTube

Office Hours

Monday, Tuesday, Thursday
8:30 am - 5 pm
Wed: 10 am - 5 pm
Friday: 8:30 am - 6 pm
Sat: 8:30 am - 1 pm

Willoughby Hills Branch

28954 Chardon Road
Extension 1055
Monday - Friday
8 am - 4 pm

Wickliffe Branch

1460 Rockefeller Road
Extension 1050
Monday - Friday
11 am - 5 pm

Canton Branch

2415 Edith Ct. NE
Extension 1053
Mon. & Tues. 10 am - 4 pm
Wed. 1 pm - 7 pm
Fri. 10 am - 6 pm
Sat. 10 am - 1 pm

Eaton Lincoln Branch

Extension 1057
Open 9 am - 4 pm
Thur. 7 am - 4 pm

Eaton Searcy Branch

Extension 1060
Open 8:30 am - 3:30 pm
Closed Wednesday
Friday 7 am - 3:30 pm

MATT TouchTone Teller

216-920-2010 or
800-513-9260

24-Hour Loan Line

888-754-2714

ABA Routing

Number: 241075470

Lost or Stolen Cards

VISA: 800-808-7230
ATM/Debit: 800-264-5578

Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government

NCUA

National Credit Union Administration, a U.S. Government Agency

EQUAL OPPORTUNITY LENDER



Summer travel season is almost here!



Here are a few suggestions to make your upcoming travel more convenient and enjoyable:

Take us with you.

Use your ATM and Debit Card to get cash surcharge-free at thousands of participating ATMs nationwide. Members receive 8 ATM transactions each month with no fees when minimum requirements are met.

Get access and rewards.

Our VISA Credit Card is accepted almost everywhere and with rates as low as 7.65% APR, you'll avoid the high interest rates charged by other credit cards. Plus, you can earn ScoreCard points on all of your daily purchases.

Call Robyn before you leave!

Our Fraud Department watches for irregular transactions on your Debit Card and will deny those made outside your normal use. Call Robyn at 216-920-2000, ext. 1000, to update your account so your vacation purchases don't get blocked but your account stays secure.

Visit a Shared Branching Location.

It's a network of over 5,000 credit unions located across the US where Members can complete most regular transactions. Plus, Shared Branching provides access to a network of 30,000 surcharge-free ATMs. Please remember you'll need to provide a valid, government-issued photo ID, along with your credit union's name and account number, to complete a transaction at a Shared Branch location.

Visit www.eatonfamilycu.com to use our locators to find ATMs and Shared Branching locations wherever you travel. Or, call 216-920-2000 to speak with a Member Service Representative.

Just Announced: Summer Loan Special

Get up to \$1,500 at 6.99% APR
for up to 12 months with a Summer Loan.

That's a payment of less than \$130 per month.
Use it to pay for a vacation, home renovation or unexpected expense.

Call 216-920-2000 to speak with a Member Service Representative for more information or to apply.

Don't miss this opportunity to have some fun and avoid the high interest rates charged by credit and retail store cards.
The Summer Loan Special ends Saturday, June 3rd.

*Subject to credit approval based on each Member's credit quality. Rates are subject to change without notice.



Inside

ScoreCard Rewards • Discount Tickets • Holiday Closing • Save the Date

Great Low Rates. Awesome ScoreCard rewards!

Our VISA Credit Card offers great low rates as well as the ScoreCard reward program to turn your purchases into amazing merchandise, travel or experience rewards.

How ScoreCard Works:

- Create a profile to open your rewards account. Here you can view your rewards balance as well as search and view all available redemption options!
- Use your card for everyday purchases and watch your points add up quickly.
- Redeem points online for merchandise and travel rewards, gift cards or cash back.
- Keep earning points and turning them into rewards!



SCORECARD®

For more information or to register your card, visit www.scorecardrewards.com

Don't have our VISA Credit Card, yet? Apply today at www.eatonfamilycu.com/applications.php

Discount Tickets for Summer Fun



Save money on summer fun by getting your discount tickets from Eaton Family Credit Union.

Visit any of our Cleveland-area credit union branches to buy tickets to summer-fun destinations including Cedar Point and Atlas Cinemas.

Tickets to these locations plus Wildwater Kingdom, Waldameer Water World and others also are available online.

Go to www.eatonfamilycu.com/summerfun.php for more information and to get discount codes.

CedarPoint



WildwaterKingdom

Waldameer
ERIE, PA
Water World

Holiday Closing

We will be closed Monday, May 29
in observance of Memorial Day.

Remember you can access your account 24/7 using the MATT Line,
Mobile Banking, Home Banking and Text Banking.

Visit www.eatonfamilycu.com for more information.



MEMORIAL
DAY

14th Annual Member Appreciation Day

SAVE
THE
DATE

The 14th Annual Member Appreciation Day will be Friday, June 30, 2017. Watch for updates on our Facebook page and be sure to join us for food, prizes and lots of fun!

Hope to see you there!

