

Member Matters



Personal Banking Service - Quality You Deserve!

September 2010

Euclid Office

333 Babbitt Road
Euclid, OH 44123

Contact Us

216-920-2000
800-845-5446
216-920-2030 FAX
EatonFamilyCU.com

Twitter & YouTube -
EatonFamilyCU

Office Hours

Mon, Tues, Thurs
8:30AM - 5:00PM
Wed: 10:00AM - 5:00PM
Friday: 8:30AM - 6:00PM
Sat: 8:30AM - 1:00PM

Willoughby Hills Branch

28954 Chardon Road
Extension 1055
Monday - Friday
8:00AM - 4:00PM

Wickliffe Branch

1460 Rockefeller Road
Extension 1050
Monday - Friday
11:00AM - 5:00PM

Eaton WHQ ATM

Surcharge-Free for members

Eaton Lincoln Branch

Extension 1057
Mon, Tues, Wed
11:00AM - 1:00PM
Thurs, Fri - 9:00AM - 1:00PM
Mon - Fri - 2:00PM - 4:00PM

Eaton Searcy Branch

Extension 1060
Tuesday & Thursday: 9:00AM
- 3:30PM

MATT TouchTone Teller

216-920-2010 or
800-513-9260

24-Hour Loan Line

888-754-2714

FREE Web Bill Pay

888-918-7456

Shared Branch Locator

800-919-2872

ABA Routing & Transit

Number: 241075470

Lost or Stolen Cards

VISA: 800-808-7230

ATM/Debit: 800-264-5578

Your savings federally insured to at least \$250,000 and
backed by the full faith and credit of the United States Government

NCUA

National Credit Union Administration, a U.S. Government Agency

EQUAL OPPORTUNITY LENDER



Your One-Stop Shop For Vehicle Loans

Our Lowest New Car Rates*
New as low as
2.99% APR
for up to 60 months
September only!

Thinking of a new car?

**Contact Debbie or Dena to get
pre-approved today!**



* Subject to credit approval and based on each member's individual credit quality. Rates are subject to change. No other discounts apply.

Lower Cost Protection

- **Vehicle Gap Protection** at \$199 one-time fee for cars, trucks and motorcycles
- **Mechanical Breakdown Protection** provides protection against mechanical breakdowns above and beyond the original manufacturer's warranty.

Identity Theft: Prevent, Detect and Resolve

**For only \$2.50 per month you can protect your identity
with a low-cost, web-based service.**

CardPatrol – real-time, early warning system

If suspicious activity is detected on your registered cards, you will receive an instant e-mail notification informing you of the compromised data.

MyIDMatters – news and information about fraud and identity protection

An educational website designed to keep you informed of topics associated with personal identity and security fraud.

Fraud Assistance - a highly trained team of specialists who are ready to provide assistance if you ever become a victim of identity theft.

Payment Card Protection - Protect all your credit, debit, ATM and check cards

Cancel cards, stop unauthorized purchases and request new cards using our toll-free 24-hour number.

Contact us to get started - NOW you can email your name, last 4 digits of your Eaton Family Credit Union account number to IDTheft@EatonFamilyCU.com.

We will send you the secure website links and password so you can prevent, detect and resolve identity theft related issues.

Look Inside For:

• Mobile Access

• We're More Convenient

We're More Convenient

Shared Branching

- Make deposits, withdrawals and loan payments at more than 4,100 member credit unions nationwide

- In Northern Ohio:**
- Akron
 - Alliance
 - Ashtabula
 - Broadview Hts.
 - Boardman
 - Brunswick
 - Canton
 - Cleveland
 - Cortland
 - Elyria
 - Fairlawn
 - Kent
 - Lakewood
 - Lorain
 - Mansfield
 - Massillon
 - Medina
 - Painesville
 - Sandusky
 - Seven Hills
 - Shaker Hts
 - Vermillion
 - Vienna
 - Wadsworth
 - Warren
 - Willoughby
 - Wooster

Near colleges too: Athens, Cincinnati, Columbus, Kent, Oberlin, Toledo & more nationwide

Shared Branching: Our members have visited Shared Branch Credit Unions Across the country in these states:

AL, AZ, CA, CO, CT, DC, FL, GA, IL, IN, KY, LA, MA, MD, MI, MN, MO, MS, NC, NH, NJ, NV, NY, OK, PA, RI, SC, TN, TX, UT, VA, WA & WI, and Searcy, AR at Arkansas FCU

ATM Networks*

- MoneyPass featuring U.S. Bank in Ohio – surcharge-free throughout the Midwest and Western States
- North Carolina CashPoints – surcharge-free ATM's throughout NC
- AllianceOne – always surcharge-free in 41 states
- Sheetz & Wawa stores – Surcharge-free ATM access
- Pulse or Cirrus – use any Pulse or Cirrus ATM across the country and overseas with surcharge-fee listed on ATM



* Get 8 transactions monthly with no transaction fees with direct deposit of net pay, savings \$1,000+ or checking \$500+.

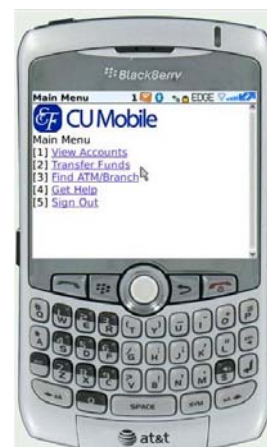
Mobile Phone Access



Downloadable App for iPhone and compatible Smartphone



SMS Text from most any phone.



WAP 2.0 Internet Access

Choose Mobile Banking at EatonFamilyCU.com for more information.

Get Informed On Monthly Specials Early

Sign-up to get email updates at EatonFamilyCU.com or contact member@EatonFamilyCU.com

Win a \$25 Visa Gift Card - random quarterly drawing from email update list.

Holiday Closing

Eaton Family Credit Union will be closed on:

Columbus Day, Monday, October 11

We're always open via Online Banking, Webster Bill Pay, ATM/Debit Card, MATT Line TouchTone Teller and CU Mobile Access.

Life Insurance Awareness Month

At EatonFamilyCU.com choose Perks Plus then click on Insurance for more information on LifeHelp for group term life insurance or call 800-345-4543.