Member Matters



Personal Banking Service - Quality You Deserve!

July 2018

Contact Us

216-920-2000 800-845-5446 216-920-2030 FAX

EatonFamilyCU.com Facebook, Twitter, YouTube

Euclid Office

333 Babbitt Road Monday, Tuesday, Thursday Wed: 10 am - 5 pm Friday: 8:30 am - 6 pm Sat: 8:30 am - 1 pm

Willoughby Hills Branch 28954 Chardon Road 8 am – 4 pm

Eaton Lincoln Branch Extension 1057 Open 9 am - 4 pm Thur. 7 am - 4 pm

Eaton Searcy Branch Extension 1060 Mon. - Thur. 9 am - 4 pm **Closed Friday**

MATT TouchTone Teller 216-920-2010 or 800-513-9260

24-Hour Loan Line 888-754-2714

ABA Routing Number: 241075470

Lost or Stolen Cards VISA: 800-808-7230 ATM/Debit: 800-264-5578





INTRODUCING ALL-NEW SECOND CHANCE CHECKING

Want a Checking Account with paper checks and a Debit MasterCard but you've been:

- listed on Chex Systems or with TeleCheck?
- previously declined because an account was closed for unpaid overdraft fees?

Everyone deserves a second chance. Second Chance Checking can help get you back on the right track.

Second Chance Checking has been completely redesigned, requires no minimum balance and offers:

- a Debit MasterCard to make purchases and get cash at ATMs surcharge-free
- paper checks
- access your account online using Home Banking

A \$10 monthly service fee applies and direct deposit of payroll is required.

Get started today by calling 216-920-2000 to speak with a Member Service Representative.

* To be eligible, any ChexSystems or Telecheck history must be at least 3 months old and unpaid balances can't exceed \$500. Monthly fee is \$10. Direct deposit is required; account will be closed if deposits stop. Debit Card offers no overdraft privileges. Limits are \$200 for cash withdrawals at ATMs and \$500 for purchases. Maximum holds will be placed on all checks deposited except for payroll and government checks. Other restrictions may apply. See Member Service Representative for details.

NEW DISCOUNTS FOR SUMMER FUN!

This Summer, we welcome three new partners offering discounts to our Members!



Camp Sandusky is located just 6 miles from Cedar Point and offers camp sites and cabins with discounts up to 25% for Members. Plus, they have 2 pools. playgrounds and more!



Pioneer Waterland and Dry Fun Park in Chardon, OH, is a waterpark, kid's fun zone and sports arena all in one! Using our coupon code EFCU2018. Members save \$7 off each admission.



Airgas at 19820 S. Waterloo Road, Cleveland, OH, is filling Members' propane tanks for just \$13 this Summer. Simply tell them you're a Member to take advantage of this savings.

Don't forget! We also have discount tickets to Cedar Point and Atlas Cinemas available at any of our Cleveland-area offices. Tickets for these locations plus many others are also available online at www.eatonfamilycu.com/summerfun.php

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Online Reviews Needed • Member Appreciation Day • Love My Credit Union Rewards

ONLINE REVIEWS NEEDED

We need your 5-star Google and Facebook reviews!







Members' online reviews are crucial to us because they provide valuable feedback about the financial products and customer service we provide our Members.

They also help build our online visibility so others can find us and take advantage of what we have to offer.

Please do your part. Find Eaton Family Credit Union on Google and Facebook and leave us positive reviews. Learn how at www.eatonfamilycu.com/review.php

2018 MEMBER APPRECIATION DAY



Thanks to everyone who joined us for the 15th Annual Member Appreciation Day.

Please visit our Facebook page to see more pictures from the food, fun and games.



ENJOY EXCLUSIVE SAVINGS EVERY DAY

Members have saved nearly \$2 billion with Love My Credit Union® Rewards!













Get more from your credit union membership at LoveMyCreditUnion.org



Anticipated Dividends: Third Quarter 2018

July 1 - September 30, 2018

Regular Share Accounts***			
	Rate	APY*	
\$250+	.05%	.05%	
Money Market Savings*	*		
As of October 2014			
\$ 2,500 - \$ 4,999.99	.05%	.05%	
\$ 5,000 - \$ 9,999.99	.10%	.11%	
\$10,000 - \$24,999.99	.10%	.11%	
\$25,000 - \$74,999.99	.20%	.20%	
\$75,000 - \$99,999.99	.20%	.20%	
\$100,000+	.25%	.26%	
IRA Savings***			
\$.01 and above	1.00%	1.00%	
Checking***			
Advantage			
\$1000 and above	.02%	.02%	
Advantage Plus			
\$1500 and above	.05%	.05%	
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- * Annual Percentage Yield
- ** These dividends are calculated daily and compounded monthly.

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Above rates are subject to change as reviewed by the Board of Directors.

Mission Statement

Be our Members' preferred source for financial products and services by meeting the growing and changing needs of the membership while maintaining a position of financial strength.

Term Share Certificates & IRA CDs
Minimum of \$500 for 6, 12, 18, 24, 36, 48,
and 60-month terms. Special 5-year term.
Rates change weekly and dividends are paid
quarterly.

Official Family

Board of Directors

Barbara J. Jackson, Chair Marc Manburg, Vice Chair Doris Yee, Secretary Anthony Coe Chris Jochum Mike Losneck Evie Probert Bob Williams

Supervisory Committee

Denise Gruden, Chair Ralph Dinges John Dragos Eric Jackson Fred Orenics Anthony Sanders

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Office Staff				
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Chris	Kathryn	Mirjana		
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Diane T.	Lindsey	Terry		
Diane V.	Lisa	,		