

To use Text Banking, you must first register your phone. Please start by signing into Home Banking. NOTE: if you previously signed up for text alerts from Home Banking, you can skip this step.



Contact Us

Welcome to Eaton Family Credit Union Home Banking

User ID

Log In

NOTE: if this is the first time you're logging into Home Banking, you MUST use the credentials below:

User ID = your member number
 Password = last four digits of your social security number

Then follow the prompts provided to set up a new password and security questions with answers to access your account in the future.

We are confident of our system's ability to protect all transactions; however, this is not an invitation for people to attempt unauthorized access to the system. This is a private computing system which is restricted to authorized individuals. Actual or attempted unauthorized use of this computer system will result in criminal and/or civil prosecution. We reserve the right to view, monitor, and record activity on the system without notice or permission. Any information obtained by monitoring, reviewing, or recording is subject to review by law enforcement organizations in connection with the investigation or prosecution of possible criminal activity on the system. If you are not an authorized user of this system or do not consent to continued monitoring, exit the system at this time.

From the account summary screen, click "Account Settings"



Accounts

Accounts

eDocuments

Account Settings

Admin

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Log Out

Help

- Summary
- History
- Cleared Checks
- Transfer
- Withdrawal
- Order Checks
- e-Alerts

Your accounts were last accessed on Tuesday Jun 3rd 8:36 AM
 This is your 10th login this month
 David's accounts as of June 3rd, 2014 01:23:35 pm

Summary of Accounts

Accounts <small>[click on account to view history]</small>	Balance	Available Balance	Last Activity
Checking account	200.00	200.00	06/03/2014
Member savings	157.97	152.97	06/02/2014
Co-owner savings	27.67	22.67	04/15/2014
Youth A savings	123.95	123.95	06/02/2014
Youth A share	25.00	0.00	05/21/2014
Youth B savings	117.98	117.98	06/02/2014
Youth B share	35.00	10.00	05/21/2014

Pending ACH Transactions

Account	Company Name	Description	Effective Date	Amount
No Records Found				

New content will appear in the center of the screen. Now click "Mobile Text." The option might also read "Text Message Setup."



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Help

- Account Descriptions
- Change Password
- Change User ID
- Change Security Questions
- Decertify Computer
- Change Security Image
- e-Alerts
- Change Address
- Mobile Text**

Account Descriptions

Default Description	Preferred Description
75 ADVANTAGE CHECKING	Checking account
98 YOUTH SAVINGS ACCOUNT	Youth A savings
98 YOUTH SAVINGS ACCOUNT	Youth B savings
99 SHARE MASTER	Member savings
99 SHARE MASTER	Co-owner savings
99 SHARE MASTER	Youth A share
99 SHARE MASTER	Youth B share

Update **Reset**

New content will appear in the center of the screen. To register a cell phone or to add an additional phone, enter the cell phone number, select the carrier from the drop down menu and then click "Send Verification Code." Within minutes, your cell phone will receive a text containing a verification code. Enter the code then click "Finish set up."



- Account Descriptions
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- Change Address
- Mobile Text

Mobile Text

Phone Number:

Carrier:

Verification Code:

Accounts

Default Description	Preferred Description	Text Name
75 ADVANTAGE CHECKING	Checking account	ac75
98 YOUTH SAVINGS ACCOUNT	Youth B savings	hs98
98 YOUTH SAVINGS ACCOUNT	Youth A savings	as98
99 SHARE MASTER	Youth B share	hs99
99 SHARE MASTER	Member savings	ds99
99 SHARE MASTER	Co-owner savings	ms99
99 SHARE MASTER	Youth A share	as99

A "Text Name" for each of your accounts will be provided. These are system-generated. You will use them to identify which account to transfer or receive balances. These names can be edited to any combination of 5 characters to suit your needs. Keep in mind that whatever you name an account is what you'll enter with Text Banking commands, which are on the next page.



- Account Descriptions
- Change Password
- Change User ID
- Change Security Questions
- Decertify Computer
- Change Security Image
- e-Alerts
- Change Address
- Mobile Text

Mobile Text

Phone Number:

Carrier:

Verification Code:

Accounts

Default Description	Preferred Description	Text Name
75 ADVANTAGE CHECKING	Checking account	ac75
98 YOUTH SAVINGS ACCOUNT	Youth B savings	hs98
98 YOUTH SAVINGS ACCOUNT	Youth A savings	as98
99 SHARE MASTER	Youth B share	hs99
99 SHARE MASTER	Member savings	ds99
99 SHARE MASTER	Co-owner savings	ms99
99 SHARE MASTER	Youth A share	as99

Click "Save Changes" when you're finished so you can begin using Text Banking.

Refer to the instructions and Text Commands below to begin using Text Banking.

There are two numbers texts can be sent to and will be received from to access your account information. Please choose one of these options:

1. While registering your phone during the set-up process, you received a verification code via text. Refer to the text and save the number as a new contact in your phone's directory. Send a reply using the Text Commands to complete your request.
2. Open your phone directory, add a new contact, enter "text@eatonfamilycu.com" into one of the phone number fields, save and then send a Text Command to this contact. If prompted by your phone, select "always" to send texts to this contact.

The response time on Text Banking requests varies and can take up to several minutes.

Text Command	Function
ACC	List account Text Names
ALERT	Establishes eAlert for outstanding check in last CHK # command
ALERT #	Establishes eAlert for check number requested (EX: ALERT 1234)
BAL	Same as BAL ALL
BAL ALL	Lists the balance for all accounts
BAL #	Lists the balance of Account # using the Text Name (EX: BAL AB123)
CHK	Lists the last few cleared checks, up to a max of 140 characters
CHK #	Retrieves status information of a check by its number (EX: CHK 1234)
HELP #	Retrieves detail information about the command requested (EX: HELP BAL)
INFO	Retrieves a list of commands
LAST	Retrieves the last few transactions of all accounts (up to a max of 140 characters)
LAST #	Retrieves the last few transactions for a specific account, up to a max of 140 characters (EX: LAST AB123)
MORE	Retrieves the next few transactions or checks, up to a max of 140 characters
STOP #	Stop a payment on check # (EX: STOP 1234)
TRA # # \$	Transfer from account # to account # amount \$ (EX: TRA AB123 XY123 25.50)

NOTE: # is a placeholder for the "Text Name" of each account. \$ is a placeholder for the dollar amount specified in the transaction. Do not use the \$ sign in the transaction, just numbers and a decimal point (EX: 24.99).