

# Member Matters



Personal Banking Service - Quality You Deserve!

March 2019

## Contact Us

216-920-2000  
800-845-5446  
216-920-2030 FAX  
**EatonFamilyCU.com**  
Facebook, Twitter, YouTube

## Euclid Office

333 Babbitt Road  
Monday, Tuesday, Thursday  
8:30 am - 5 pm  
Wed: 10 am - 5 pm  
Friday: 8:30 am - 6 pm  
Sat: 8:30 am - 1 pm

## Willoughby Hills Branch

28954 Chardon Road  
Monday - Friday  
8 am - 4 pm

## Eaton Lincoln Branch

Extension 1057  
Open 9 am - 4 pm  
Thur. 7 am - 4 pm

## Eaton Searcy Branch

Extension 1060  
Mon. - Thur. 9 am - 4 pm  
Closed Friday

## MATT TouchTone Teller

216-920-2010 or  
800-513-9260

## 24-Hour Loan Line

888-754-2714

## ABA Routing

Number: 241075470

## Lost or Stolen Cards

VISA: 800-808-7230  
ATM/Debit: 800-264-5578



Your savings federally insured to at least \$250,000 and  
backed by the full faith and credit of the United States Government  
**NCUA**  
National Credit Union Administration, a U.S. Government Agency

## CHECK OUT OUR NEW SITE!

Over the last few months, we've been working to redevelop our website. We're proud to say the new [www.eatonfamilycu.com](http://www.eatonfamilycu.com) will launch mid-March. It'll look very different than it does now but will have many of the same features, including:

- Access to Home Banking and Webster Bill Pay
- Locations, hours and contact information
- News about current specials and upcoming events



The new site will have some new features, making it easier to:

- Quickly check current rates
- Easily navigate pages
- Access applications, forms and newsletters
- Submit questions and receive feedback from staff

There also are several improvements most Members won't notice. For example, the site's new infrastructure will make it easier for search engines like Google and Bing to find us. We'll be able to feed content from our social media channels to our front page. Plus, the site will be compliant with the Americans with Disabilities Act.

Please visit [www.eatonfamilycu.com](http://www.eatonfamilycu.com) in mid-March to check out the new site.

## RATES ARE RISING!

Money Market and CD rates are up.  
Earn more on your deposits.  
Plus, your money is insured and the  
interest you earn is guaranteed.

Call 216-920-2000  
for details and start saving today.

Inside ▶▶

Annual Meeting



Mad City Money



Scholarship Applications

## Last Call for Annual Meeting Tickets!

Join us for the 2018 Annual Meeting on  
Sunday, March 24, 2019 at the Irish American Club.  
It's located at 22770 Lakeshore Boulevard, Euclid, OH 44123

11:30 AM - Doors open & registration begins  
12:00 PM - Family-style meal served  
1:00 PM - Annual Meeting begins

Tickets are available at our Euclid and Willoughby Hills offices. They cost:  
\$7 for Members • \$17 for non-Members • \$3 for children ages 6-11

Only Members in attendance will be eligible to win a door prize,  
including the 55" flat-screen smart TV.



**Special Announcement** You will not receive a ballot this year to vote for the Board of Directors. A mail ballot is not required when the number of nominees is equal to or less than the number of open positions.



April 13, 2019 • Lakeland Community College • 10am - 1pm

# \$9,000 IN TOTAL SCHOLARSHIPS

### HIGH SCHOOL JUNIORS & SENIORS

Grab your friends and classmates and join Northeast Ohio Credit Unions for the 2019 Mad City Money Competition! You and your team will compete in a virtual "Game of Life" with a chance to win a Grand Prize of \$1,500 scholarships for EACH of your team members! Second place team wins \$1,000 scholarships EACH! Third place team wins \$500 EACH!

For more information and to register, go to [www.madcityneo.com](http://www.madcityneo.com)

Deadline for registration is April 6, 2019. Call 216-920-2000 for more information or send an email to [support@madcityneo.com](mailto:support@madcityneo.com)

## Getting A Tax Refund This Year?

Put it to work by opening an IRA Share Account to start saving for retirement or to diversify your existing portfolio.  
Don't delay: 2018 contributions must be made by April 15, 2019.

### Why invest in an IRA?

IRAs are tax-sheltered savings plans that allow you to start saving for retirement with as little as a \$50 deposit. You can add to the balance throughout the year, up to the 2018 and 2019 annual contribution limits.

Also, dividends are calculated daily, interest compounds quarterly and your investment is insured up to \$500,000. Plus there are no annual fees.\*

For more information and to open or increase an IRA,  
call 216-920-2000 to speak with a Member Service Representative.

\*No annual fee with either \$2,500 balance at year-end or regular direct deposit/payroll deduction contributions. Other restrictions may apply. See a Member Service Representative for more details. U.S. Government tax-related rules apply for maximum deposits and withdrawals.

## Scholarship Applications Now Available!



BE SURE TO CHECK OUR WEBSITE  
FOR ADDITIONAL SCHOLARSHIPS!

Eaton Family Credit Union and several partners  
are working to combat the high costs of  
post-secondary education by offering several  
scholarships to our Members and their family members.

Scholarship applications are available at [www.eatonfamilycu.com](http://www.eatonfamilycu.com)  
and more will be added in coming months.