

Member Matters



Personal Banking Service - Quality You Deserve!

May 2019

Contact Us

216-920-2000
800-845-5446
216-920-2030 FAX
EatonFamilyCU.com
Facebook, Twitter, YouTube

Euclid Office

333 Babbitt Road
Monday, Tuesday, Thursday
8:30 am - 5 pm
Wed: 10 am - 5 pm
Friday: 8:30 am - 6 pm
Sat: 8:30 am - 1 pm

Willoughby Hills Branch

Extension 1056
28954 Chardon Road
Monday - Friday
8 am - 4 pm

Eaton Lincoln Branch

Extension 1057
Open 9 am - 4 pm
Thur. 7 am - 4 pm

Eaton Searcy Branch

Extension 1060
Mon. - Thur. 9 am - 4 pm
Closed Friday

MATT TouchTone Teller

216-920-2010 or
800-513-9260

24-Hour Loan Line

888-754-2714

ABA Routing

Number: 241075470

Lost or Stolen Cards

VISA: 800-808-7230
ATM/Debit: 800-264-5578



Your savings federally insured to at least \$250,000 and backed by the full faith and credit of the United States Government
NCUA
National Credit Union Administration, a U.S. Government Agency

If we can't
LOWER
YOUR CAR LOAN
payment from
another financial
institution,
WE'LL BUY
YOU LUNCH!*



Call 216-920-2000 to speak with a Member Service Representative for details.

* Includes auto, motorcycle, RV or boat loan refinance from another lender. All loans are subject to approval. Rates, terms and conditions are subject to change and may vary based on qualifications, including creditworthiness. See a Member Service Representative for details. Current EFCU loans are not eligible for the offer. EFCU reserves the right to discontinue, change and/or update the promotion without notice. Qualifications to award lunch - borrower must qualify for refinance, have a current rate greater than 3.99% APR** and term must be greater than 48 months. Member and current loan must be in good standing and not be more than 30 days past due with prior lender. All decisions of EFCU are final. ** Annual Percentage Rate.

SUMMER LOANS ARE BACK FOR 2019



Get up to **\$1,500**
at **6.99% APR** for up to
12 months with a
Summer Loan.*

LIVE YOUR *Dreams*
WITH OUR GREAT RATES

That's a payment of less than \$130 per month.
Use it to pay for a vacation, home renovation or unexpected expense.

Call 216-920-2000 to speak with a Member Service Representative for more information or to apply.

Don't miss this opportunity to have some fun and avoid the high interest rates charged by credit and retail store cards.

The Summer Loan Special ends Saturday, June 1.*

*Subject to credit approval and based on Member's individual credit quality.

Inside ▶▶

Summer Travel Season • Member Discounts • Holiday Closings

Summer travel season is almost here. Let us help you make it less stressful and more convenient! Here are some tips to make things easy:

Take us with you.

Use your ATM and Debit Card to get cash surcharge-free at thousands of participating ATMs nationwide. Members receive 8 pin-based transactions each month with no fees when minimum requirements are met.

Get access and rewards.

Our VISA Credit Card is accepted almost everywhere and with rates as low as 9.40% APR, you'll avoid the high interest rates charged by other credit cards. Plus, you can earn ScoreCard points on all of your daily purchases.

Call Robyn before you leave!

Our Fraud Department watches for irregular transactions on your Debit Card and will deny those made outside your normal use. Call Robyn at 216-920-2000, ext. 1000, to update your account so your vacation purchases don't get blocked but your account stays secure.



Visit a Shared Branching Location.

It's a network of over 5,000 credit unions located across the US where Members can complete most regular transactions. Plus, Shared Branching provides access to a network of 30,000 surcharge-free ATMs. Please remember you'll need to provide a valid, government-issued photo ID, along with your credit union's name and account number, to complete a transaction at a Shared Branch location.

Visit www.eatonfamilycu.com to use our locators to find ATMs and Shared Branching locations wherever you travel. Or, call 216-920-2000 to speak with a Member Service Representative.

MEMBER-ONLY DISCOUNTS

Avoid standing in line to get tickets and save money on family fun by getting your discount tickets from Eaton Family Credit Union.



Visit our Cleveland-area branches to get paper tickets for Cedar Point, Atlas Cinemas and Regal Cinemas.

Tickets to these locations, plus Waldameer Water World, Pioneer Waterland and others are available online, too. And, be sure to check back throughout the Summer to see what new discounts we've added.

Go to www.eatonfamilycu.com, hover over "Member Benefits" in the header and click on "Member Discounts" for more information and to get discount codes.

★ **MEMORIAL DAY** ★

🇺🇸 **REMEMBER & HONOR**

We will be closed Monday, May 27, in observance of Memorial Day.
Access to your account is available 24/7 using the MATT Line, Home Banking, Mobile Banking and Text Banking.