

Member Matters



Personal Banking Service - Quality You Deserve!

November 2019

Contact Us

Phone: 216-920-2000

800-845-5446

Fax: 216-920-2030

EatonFamilyCU.com

Facebook, Twitter, YouTube

Euclid Office

333 Babbitt Road

Monday, Tuesday, Thursday

8:30 am - 5 pm

Wed: 10 am - 5 pm

Friday: 8:30 am - 6 pm

Sat: 8:30 am - 1 pm

Willoughby Hills Branch

Extension 1056

28954 Chardon Road

Monday - Friday

8 am - 4 pm

Eaton Lincoln Branch

Extension 1057

Open 9 am - 4 pm

Thur. 7 am - 4 pm

Eaton Searcy Branch

Extension 1060

Mon. - Thur. 9 am - 4 pm

Closed Friday

MATT TouchTone Teller

216-920-2010 or

800-513-9260

24-Hour Loan Line

888-754-2714

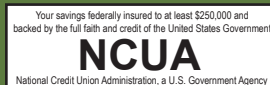
ABA Routing

Number: 241075470

Lost or Stolen Cards

VISA: 800-808-7230

ATM/Debit: 833-337-6075



Introducing the Platinum Protection Plan



For years, Members have relied on our GAP and Mechanical Breakdown Protection plans to cover their vehicles financed with Eaton Family Credit Union.

In October, we partnered with Nation Safe Drivers to join millions of motorists across the US who rely on NSD's on-the-road protection plans. Fast response and excellent service are just two of the reasons why it was an easy choice.

Through NSD, we now offer Members who finance their vehicles with us the Platinum Protection Plan which includes:

- ★ 24-hour emergency roadside assistance
- ★ Tire & wheel protection
- ★ Windshield repair protection
- ★ Paintless dent repair
- ★ Key and remote replacement

For more information, ask your Loan Officer or call 216-920-2000 to speak with a Member Service Representative.

Announcing the Merry Money Sweepstakes

Pay your bills online using our FREE Webster Bill Pay in November and December to earn entries in the 2019 Merry Money Bill Pay Sweepstakes. Four prizes of \$5,000 will be awarded EACH month during the promotion!

Here's how it works:

Use our Webster Bill Pay -- available by signing into Home Banking -- to make payments, and each time you make a payment of \$10 or more, you will receive an entry into the sweepstakes. Members can earn up to 10 entries per entry period. Mail-in entries also are available.

Webster Bill Pay is convenient, secure and a smart way to pay your bills. If you're not already paying your bills with Webster, ask a Member Service Representative to help you get started today!

For more details about the sweepstakes and contest rules, please visit
<https://merrymoneysweepstakes.com/eatonfamilycreditunion>



Inside >>>

Holiday Loans Now Available



Visa Gift Cards

Holiday Loans are Now Available

Get up to \$1,500 at 6.99% APR*

for up to 12 months with a Holiday Loan.
That's a payment of less than \$130 per month.

Use the money to pay for holiday fun, gifts or unexpected expenses.



Call 216-920-2000 to speak with a Member Service Representative for more information or to apply.

*Subject to credit approval and based on Member's individual credit quality. Rates and terms subject to change without notice. Holiday Loan offer good through December 31, 2019.

VISA Gift Cards Make Great Gifts

- VISA Gift Cards are accepted anywhere VISA is accepted.
- Available in denominations of \$25 to \$1,000
- \$4.95 at our offices, available all year long
- No charge for Eaton Family Credit Union VISA Credit Card holders
- Some fees apply after 180 days



GIFT CARDS
are just \$1 now through Dec. 28!

November Office Closings

All Eaton Family Credit Union offices will be closed Thursday and Friday, November 28 and 29, for the Thanksgiving holiday. On Saturday, November 30, our Euclid branch will resume normal business hours of 8:30 am – 1:00 pm.