

Member Matters



Personal Banking Service - Quality You Deserve!

April 2020

Contact Us

Phone: 216-920-2000
800-845-5446
Fax: 216-920-2030

EatonFamilyCU.com
Facebook, Twitter, YouTube

Euclid Office

333 Babbitt Road
Mon., Tues. & Thurs.
8:30 am - 5 pm
Wed. 10 am - 5 pm
Fri. 8:30 am - 6 pm
Sat. 8:30 am - 1 pm

Willoughby Hills Branch

Extension 1056
28954 Chardon Road
Mon. - Fri.
8 am - 4 pm

Eaton Lincoln Branch

Extension 1057
Mon., Wed. & Fri.
9 am - 4 pm
Tues. & Thurs.
7 am - 4 pm

Eaton Searcy Branch

Extension 1060
Mon. - Thur. 9 am - 4 pm
Closed Fri.

MATT TouchTone Teller

216-920-2010 or
800-513-9260

24-Hour Loan Line

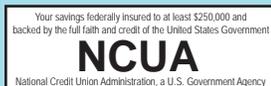
888-754-2714

ABA Routing

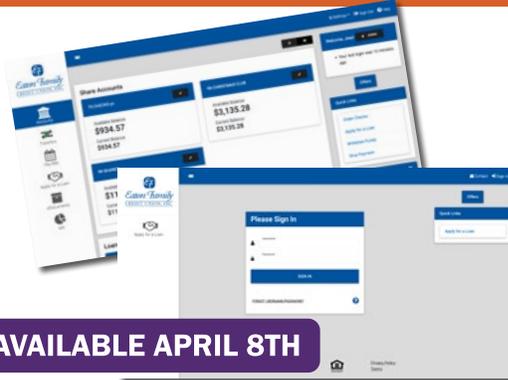
Number: 241075470

Lost or Stolen Cards

VISA: 800-808-7230



Introducing Our New Home Banking



AVAILABLE APRIL 8TH

- Better organization of account information
- All current home banking settings will be moved over to the new site
- Works best on a phone or tablet
- Better navigation pages
- Apply for a loan directly on the site
- Direct link to EZ Visa Card

More online and on-the-go options!

Home Banking and Mobile Banking:

- View account balances as well as pending and past transactions.
- Transfer funds between accounts, including payments to loans and VISA credit cards.
- Find nearby Credit Union locations.
- Use "Contact Us" to email or call us with a question.
- Customize your app settings to your preference.

Mobile Wallets:

- Use our VISA Credit Card and MasterCard Debit Card with any of the three leading Mobile Wallet options.
- More secure than using cash and traditional cards because of the tokenization process.
- Make in-store purchases fast by tapping your device on the terminal in the check-out line.
- Quickly make in-app purchases without having to enter your card info.
- Receive great offers and rewards just for using your Mobile Wallet.



SAMSUNG
pay



CardValet Makes Mobile Banking Easy

Fraud Protection

- Real-time alerts keep you informed when cards are used
- Transaction controls allow your cards to work only in specific locations or geographic areas
- No withdrawals or purchases will be approved when your cards are "off"

Spending Controls

- Set spending limits for general use or specify thresholds by merchant types such as gas, groceries or retail stores
- Establish controls by location and change parameters via your mobile device

Access to Balances and Transactions

- Monitor your finances anytime, anywhere by using the CardValet app to check your account balances or review recent card transactions

CardValet
YOUR DEBIT CARD AT YOUR CONTROL

For more information or to get help setting up CardValet for your Debit Card,
call 216-920-2000, ext. 1000, to talk with Robyn.

Inside >>>

2019 Annual Meeting Update • Announcing Summer Loans Early

2019 Annual Meeting Update

We have decided to postpone our Annual Meeting that was scheduled for Sunday March 29. Anyone who has purchased a ticket can receive a refund at any time. We will be holding the Annual Meeting later in the year and your ticket will still be valid. We will have more information about the reschedule date out as soon as possible.

Announcing Summer Loan Special

In a response to COVID-19 we have decided to offer our Summer Loan Special early with a few upgrades!

**Get up to \$1,500 at 6.99% APR
for up to 15 months with no payment
for 90 days with a Summer Loan.***

That's a payment of less than
\$130 per month.
Use it to pay for a vacation,
home renovation or unexpected expense.

Call 216-920-2000 to speak with a
Member Service Representative
for more information or to apply.

Don't miss this opportunity to
have some fun and avoid the
high interest rates charged
by credit and retail store cards.

The Summer Loan Special ends
Saturday, June 2nd.



*Subject to credit approval and based on Member's individual credit quality.

Anticipated Dividends: Second Quarter 2020 April 1 - June 30, 2020

Regular Share Accounts***

	Rate	APY*
\$250+	.05%	.05%

Money Market Savings**

\$ 2,500 - \$ 4,999.99	.10%	.10%
\$ 5,000 - \$ 9,999.99	.20%	.20%
\$10,000 - \$24,999.99	.30%	.30%
\$25,000 - \$74,999.99	.35%	.35%
\$75,000 - \$99,999.99	.40%	.41%
\$100,000+	.50%	.51%

IRA Savings***

\$.01 and above	1.00%	1.00%
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Checking***

Advantage		
\$1,000 and above	.02%	.02%
Advantage Plus		
\$1,500 and above	.05%	.05%

* Annual Percentage Yield

** These dividends are calculated daily and compounded monthly.

*** These dividends are calculated daily and compounded quarterly.

Above rates are subject to change as reviewed by the Board of Directors.

Mission Statement

Be our Members' preferred source for financial products and services by meeting the growing and changing needs of the membership while maintaining a position of financial strength.

Term Share Certificates & IRA CDs

Minimum of \$500 for 6, 12, 18, 24, 36, 48, and 60-month terms. Special 5-year term. Rates change weekly and dividends are paid quarterly.



Top Deals



Get more from your credit union
membership at [LoveMyCreditUnion.org](https://www.LoveMyCreditUnion.org)

Love My
Credit Union®
rewards